

Letter #1

October 1, 2017

Ray's Kettle Chips

1822 Loop 410

San Antonio, Texas 78220

Dear Sir,

I recently purchased a bag of Ray's Jalapeno Kettle Chips at my local Walmart store. I purchased them on Friday, September 30 and was planning on using them at a football tailgate party. I decided to pour them out in a bowl prior to the party. I was deeply disappointed in what I saw. I found large clumps of chips stuck together and covered in excessively seasoning. They almost looked green from all the jalapeno powder on them. I tasted one of them and found it extremely hot from all the jalapeno seasoning that was stuck to it.

I have enclosed a sample for you to look at and analyze. I sincerely hope you can rectify this from happening again as I love eating this flavor of chips

Frustrated Chip Lover

Jim Armbricker

Letter #2

October 17, 2017

Yummy Egg Roll Company
1722 North Freeway
Columbus, Ohio 35426

Dear Yummy Egg Roll Company,

I thoroughly enjoy eating your egg roll products. I recently purchased a box of Chicken Egg Rolls at Marsh supermarkets in Indianapolis, Indiana. I cooked some last night and my family and I sat down and starting eating them. My daughter who has a food allergen to seafood immediately broke out and her throat started swelling. Fortunately, we had our Epi-pen available and she is doing okay.

I did not find anywhere in the ingredient list seafood as one of the ingredients. Apparently you had something wrong in the production line or a labeling issue at your facility.

I have a sample left if you would like to obtain it. I hope you will make contact with me to get it and test it. I hope you have rectified the situation and my family and I can continue to enjoy Yummy Egg Rolls.

Sincerely

Austin George
Concerned Consumer
312-655-9087

Complaint Letter #3

October 13, 2017

Buddy's Jerky Company
7823 Jackson Lane
Clovis, California 45098

Dear Buddy's Jerky,

I recently purchased a 6 oz bag of your Teriyaki Jerky at a local convenience store. I was driving down the road and began opening the jerky and bit into and notice it had a fuzzy feeling as I bit down on it. I spit it into my hand. I looked at it and it had a green fuzzy looking mold type item growing on it. I'm not sure what it was but it didn't look like it belonged growing on jerky.

I threw the whole bag out at the roadside park because I saw no need to keep it around. The product was dated September 25 and produced in your Clovis plant.

Please let me know what you think it might have been and how you might replace the product I purchased.

Angry Cowboy

Billy Bob Bratton
559-897-0012

Complaint Letter #4

October 18, 2017

Moo Milk Company
14556 Milking Lane
Mootown, Indiana 45672

My family and I love your Very Very Chocolate Milk that you sell at our local Wholesome Foods Market on 54th Street. She became ill about three days after first drinking the milk. She had fever, muscle aches, nausea and diarrhea. We took her to visit our doctor after she developed a stiff neck. We are currently waiting on results. My doctor says her illness may be food related.

.

It was a 64 oz carton with "12 Oct 2017" date. Since you are a large company, I figure you have a quality control department that checks products before they leave your plant. I've been buying your milk for years and trusted your products, but I will switch brands now.

I would like for you to cover my daughter's doctor's visit and testing. I still have the package in the refrigerator and may be contacting an attorney depending on the results. You can call me at the address below. I hope nobody else has become ill.

Sincerely

Betty Moore
Concerned Mother
317-876-1984

Complaint Letter #5

Bellman's Condiment Company
5476 Rode Way
South Bend, Indiana 45689

Dear Sirs,

I recently purchased a jar of your famous Bellman's Dill Relish to use at a Columbus Day picnic. One of the guests at the picnic placed some of the relish on their hot dog and proceeded to eat it. Unfortunately as the bit into the hot dog they found a sliver of metal in between the chunks of pickles in the relish. I don't believe that should have been in the relish. If you are using a metal detector, you might want to have it checked out.

I have enclosed the relish along with the sliver of metal. Luckily I didn't swallow it and it cut my throat or other parts of my insides.

Could you please let me know how you will be rectifying this situation.

Sincerely

Unhappy Relish User
Andrea Long