

Inquiry # 1

October 1, 2019

WalBox Corporation
618 Bentonville Drive
Bentonville, Nevada 67850

Dear Sir,

I am an avid drinker of your 1 liter bottle of flavored waters. I drink at least 1-2 each day so you could say that they are part of my daily routine. I recently purchased 5 bottles of orange flavored water. I opened the first one this morning, and much to my dismay, it was lemon-lime flavored. I am positive it was not orange and I am not a fan of lemon- lime flavor so I was quite disappointed. I have the other bottles in my possession and will probably take them back to the local store I purchased them from. I would sure like to hear from you as to the reason why they were mislabeled. They did not cause me any issues with my health, just disappointment.

Sincerely,

Joy Waterman
618 24th Street
Fort Worth, Texas 75634

Inquiry #2

Pilgrims Proud
5678 Pilgrim Drive
Nacogdoches, Texas 79876

Dear Sir,

I am a fan of your frozen breaded chicken patty sandwiches, but I recently had a negative experience with the product. Unfortunately, your processing plant did a terrible job deboning the chicken used in my patty. I bit down on the sandwich and thought I was going to have a broken tooth or bloody mouth. Luckily, it only caused a small tear in my cheek.

I'm disappointed and hope that you can address the issue in your processing area to prevent this from happening again. I will not have any medical bills that I will need you to cover, but sure would like to see some free patties from my bad experience.

Sincerely,

Billy Chickenbottom
747 Chicken Way
Shreveport, Lousiana 65435

Inquiry #3

May 15, 2019

Delightful Dairy

2020 Holstein Way

Medina, Texas 78100

Dear Sir /Ma'am:

I have enjoyed drinking quality milk from your local dairy since I was a child. Now in my forties, I like to buy from local food producers, such as Delightful Dairy. I only drink whole milk and I drink it daily. Recently I purchased your milk from my local grocery store and the milk was clearly not whole milk. It appeared watered down and tasted more like 2% or even skim milk. I returned the milk to my grocer, but felt that you needed to know so that you could be aware of the problem from a local consumer who regularly drinks your milk. If the whole milk continues to look and taste watered down, then I will need to purchase a different brand. Thank you for your attention to this matter.

Sincerely,

Roland Toscano

1973 Eastern Way

San Antonio, Texas 78223

Inquiry #4

Dale Foods

PO Box 57

Thousand Leaves, CA 91359-57

Dear Terrible Salad Makers,

Salad is not supposed to make you sick; Oh, wait, yours did. I ate your spinach blend last night and now I can't get more than 10 feet from the toilet. Sadly, I have never felt this way before and hope I never do again. I don't know what was in it but I sure don't think it was supposed to have Escherichia Coli 017:H7. Please consider taking this product off the market as fast as possible so someone doesn't die from this contamination. I have sent this letter overnight so you would know as quickly as possible.

In addition, I don't want to have a hospital stay, but I will let you know if I do and you can pay the bill.

Sincerely,

Austin Small

908 Large Street

Pomona, California 92398

Inquiry #5

Coffee Accessories
2345 Cup-o-Joe Blvd.
Mooville, Indiana

To Whom It May Concern,

My husband and I have been adding your non-dairy creamer to our coffee for the past five years and yours is our preferred brand. Three days ago, we were enjoying our favorite cup of joe on the back porch. I wasn't finished with my first cup, when I started to develop hives and nausea. This has never happened before with your creamer, but I get a similar experience when I have had ice cream or cheese. I am now considering switching to an alternative brand of non-dairy coffee creamer.

Sincerely,

Mary N. Milkshake

Mary Milkshake
4949 E. Newburgh Street
Kalamazoo, MI