

Letter #1

Sara Gragg
55 East Horseshoe Bend
Manhattan, Kansas 78993

Purple Rain Water Company
7896 East Leftbird Lane
Fargo, South Dakota 34587

Dear Sirs,

I opened a gallon bottle of spring water from your company last night to make milk bottles for my children. As I was pouring the water to mix with my Enfamil powder, I noticed a chunk of what looked like a rock pour out into the milk bottle. I don't believe this should be in your water and should have been filtered out. Luckily, I saw it, or it could have caused my child an issue. I have sent you the label from the gallon jug that I was using. I hope that you will have a better system to keep rocks out of your spring water.

Sincerely

Sara Gragg
Unhappy Mother

Letter #2

Tad Shummels
547 East Eustace Lane
Farnam, Nebraska 58678

Lucky Cereals
814 Chex Way
Grand Rapids, Iowa 98078

Dear Sirs,

I was eating your lucky cereal and soon realized that I was not very lucky. As I was eating it, I became very flush and slightly nauseous, which is how I react when I eat something with peanuts in it. I looked at the package and did not notice there was a nut allergen warning on the label. Upon further investigation, I figured out there was some nuts in the bottom of the package. Are you trying to cause consumers problems? I hope you can rectify this situation and get it labeled properly real soon. I have sent this to the FDA and USDA to investigate and you hope you do a recall quickly.

Mad Chad
Go Huskers

Letter #3

Heff Stumbles
6734 Walnut Way
Columbus, Ohio 45678

Safeway Cola Company
545 Eastern Way
Louis, Kentucky 23656

Dear Sirs,

I am writing to tell how disappointed I was when I got home with my cola product from your company that I bought at a local convenience store. It was dated October 16 and I bought it on October 21st. Each of the bottles tasted awful since all of the carbonation was gone. I was floored that I could not enjoy my favorite cola. You may want to check your carbonation machine to see if it is working properly. Please send me some coupons for a few extra six packs of cola.

Sincerely,

Heff is not a Happy Customer

Letter #4

Johanna Pieniazek
614 W. Dallas North Tollway
Dallas, Texas 77654

Smoky Flour Company
9876 Wheat Lane
Fort Worth, Texas 78776

Dear Sirs,

As I was preparing flour for a gravy for my evening meal, I was stirring the flour in my pan to brown it and notice a sliver of metal in my pan. I don't know if there is more in the bag, but I wasn't going to take the time to sift through it. I hope you will consider checking your machines for missing metal and put a metal detector in your quality assurance process. The lot code is RTHY781210222 for your reference. As a quality assurance manager for a large food company, you may want to do a recall of this lot code.

Sincerely,

Johanna Pieniazek

Letter #5

Karen Thones
9870 Kyle Way
Kyle, Texas 77899

Tony's Tomato Company
5989 Tomato Way
Harlingen, Texas 74567

Dear Sirs

I eat your cherry tomatoes everyday in a salad and believe that I wash them properly. Today after consuming my salad for lunch and snacking on a few while I was preparing my salad, I became nauseated and soon after had to spend some time in the restroom. It was not a fun event and took me almost 24 hours for it to pass. I am thinking your tomatoes were contaminated with E. Coli or Salmonella. I hope you can take care of this matter and get it resolved so other people are not affected like I was.

Sincerely,

Karen Thones