

July 17, 2008

Asian City Restaurant Corporation
Win Cho Hin, President
7843 Bosworth Ave
San Francisco, CA

Dear Sir or Madam:

On June 14, 2008 while on an out of town visit to the Evansville I ate at the Asian City Restaurant and I found the most disgusting insect in my rice. It looked like a cockroach inside the bowl and I didn't notice it until after I begun eating it. Yuk! The thought that I may have eaten a roach was revolting!

I discussed the problem with the manager, but the only reconciliation offered was a replacement bowl of rice. I contacted the cooperate office, complaint department and still no reconciliation has been made. Their excuse was that it was due to the way and speed by which the rice bowls are filled. The manager said the rice is cooked by another company and all they do is reheat it.

Since you are the President, I figured you could determine where the roach came from and get an investigation done. I also would like some compensation for my awful experience. I took the rice bowl home as evidence and still have it in the refrigerator.

Disgusted in LaPorte!

Bob James
565 Hampton Ave
LaPorte, IN 47130